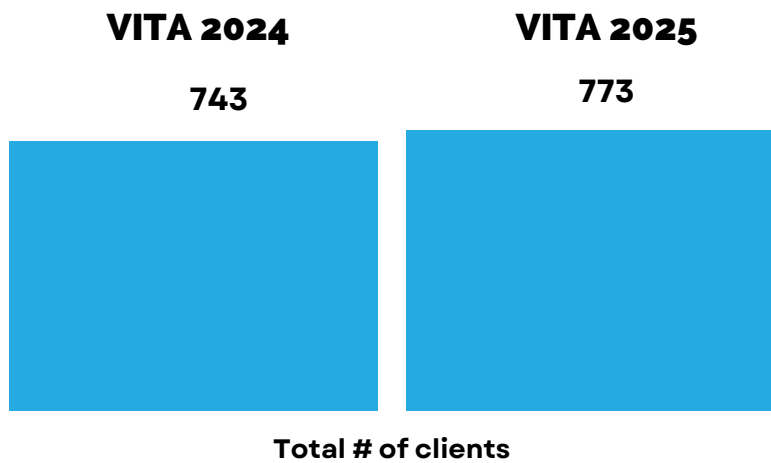


The Volunteer Income Tax Assistance (VITA) Program provides free tax services to individuals making \$70,000 or less. Tax services provided include tax filing, assistance with applying for an Individual Taxpayer Identification Number (ITIN), and assistance with renewing an ITIN. Services are available in English and Spanish, and translation services in Mam .

Client Demographics

Between January - May, the VITA Program served 773 clients

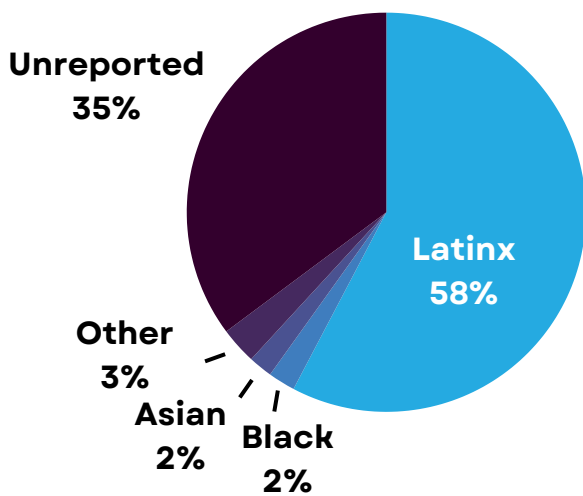


The program served **4% more** clients in 2025 than 2024

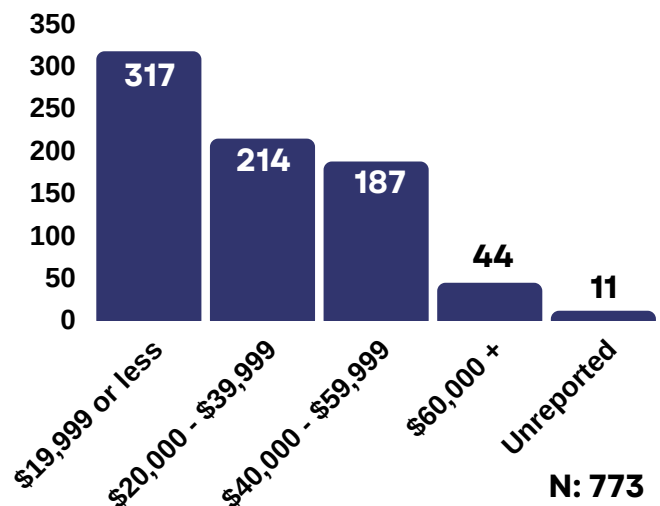
Over half of our clients—**407 individuals (53%)** returned to file their taxes with us

Clients' Race/Ethnicity, and Adjusted Gross Income (AGI) are shown below:

Race/Ethnicity



AGI



Program Impact

Quick Facts:



- **529** clients received a total of **\$1,168,395** in tax refunds
- **225** clients received a total of **\$565,668** through the Earned Income Tax Credit
- **140** clients received a total of **\$198,253** through the Child Tax Credit
- **67** clients applied for a new ITIN & **9** applied for an ITIN renewal
- **278** clients were supported by one or more additional programs at The Unity Council

405 out of 773 (52%) VITA clients completed the exit survey



stated that the VITA program made it easy to file their taxes



reported feeling satisfied with the services they received



would return to get their their taxes done with The Unity Council

88 % of 338 clients that indicated they received a refund **reported feeling more relieved financially because they received a refund**

83% of 24 clients that indicated they applied for a new ITIN **reported the VITA program made it easier to apply for a new ITIN**