

## Community Needs

### Most Requested Services



### Career Sectors with Highest Interest\*



\*The numbers in parentheses indicate how many times each option was chosen. Clients were able to choose more than one option.

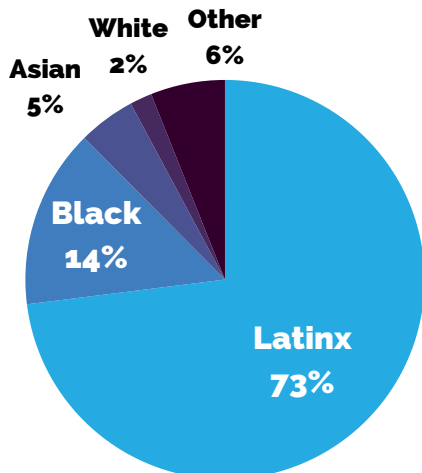
### New Service Highlight

In collaboration with ReThink Disposable and El Huarache Azteca restaurant, The Small Business Services team offered up to \$500 to 5 Fruitvale restaurants to convert their dine-in disposable food ware to reusables. Annually, these 5 restaurants:

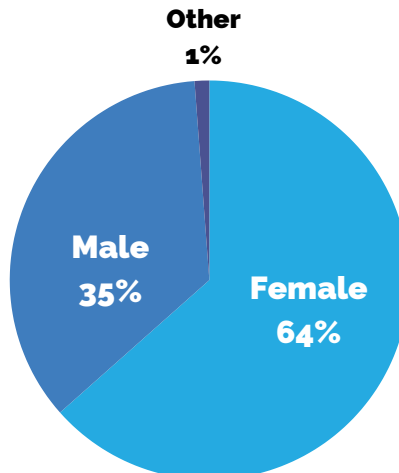
- reduced single-use waste by over 187,600 individual pieces and over 3,240 pounds
- will collectively save over \$10,000 every year by purchasing fewer disposables

## Who We Serve: Demographics for 4,129 Clients

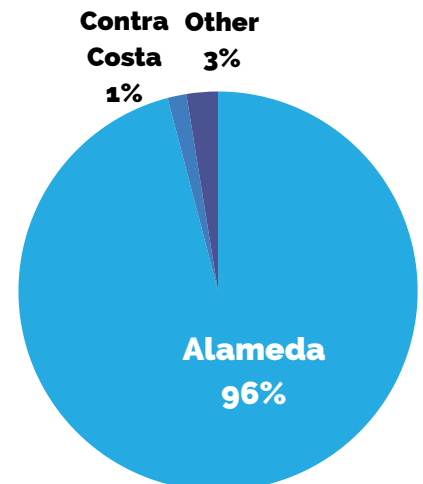
### Race/Ethnicity



### Gender

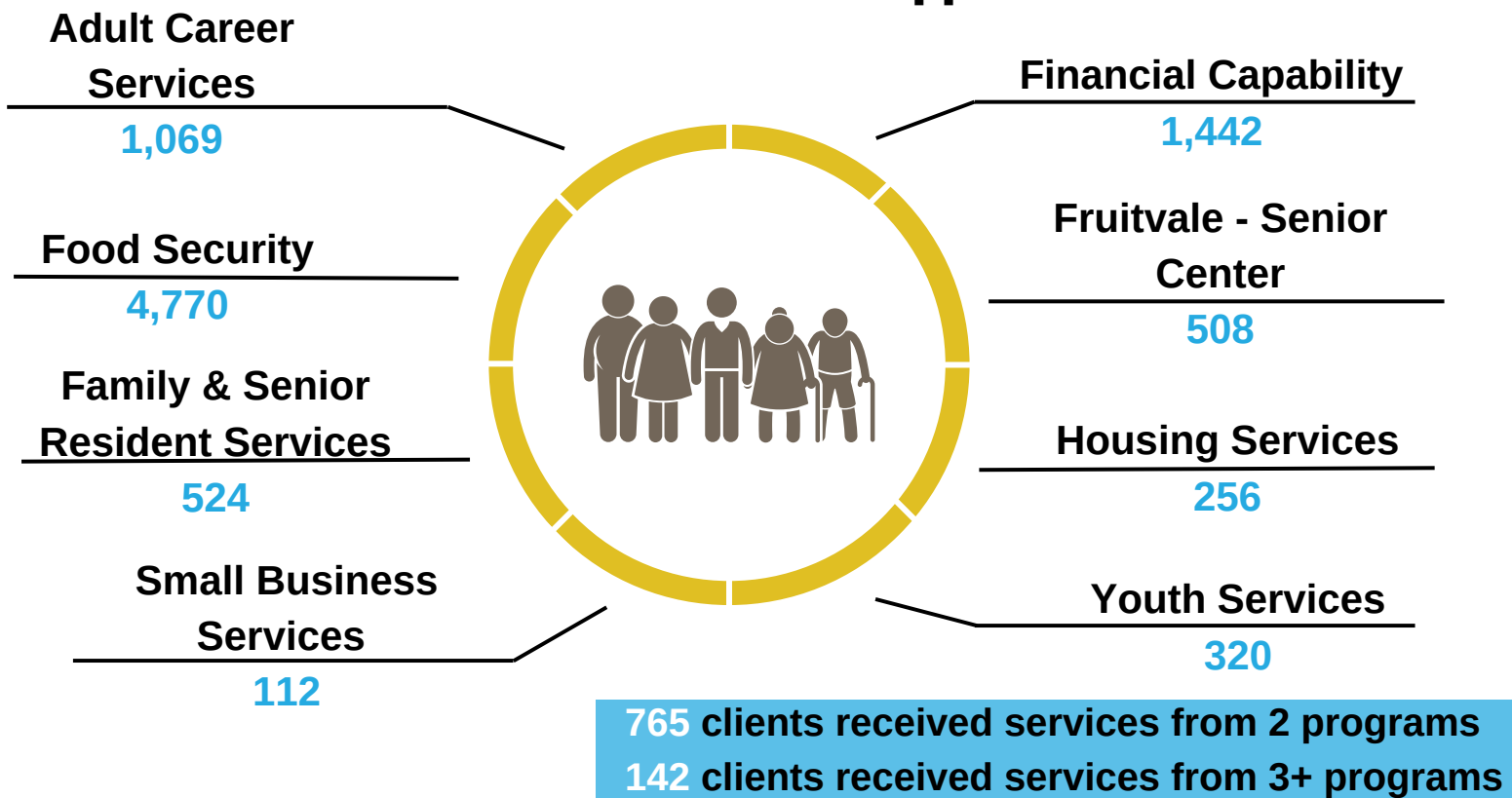


### County of Residence



# 8,185 Clients Assisted

## Holistic Service Model Approach



## Closer Look at Program Impact

### Adult Career Services

44 clients obtained employment  
\$87,210 distributed in stipends to 47 clients

### Food Security

13,988 hot meals and 9,097 grocery bags distributed  
\$22,300 distributed in grants to 112 clients

### Resident Services

79 households assisted with housing retention  
276 households attended staff-led events

### Financial Capability

\$1,031,830 in refunds received by 512 VITA clients  
79 families assisted with setting up a Brilliant Baby college savings account

### Housing Services

24 clients received \$44,772 in rental assistance

### Senior Wellness

5,812 meals provided  
124 seniors assisted with 243 public benefits applications

### Small Business Services

46 workshops provided  
15 businesses received \$120,000 in loans

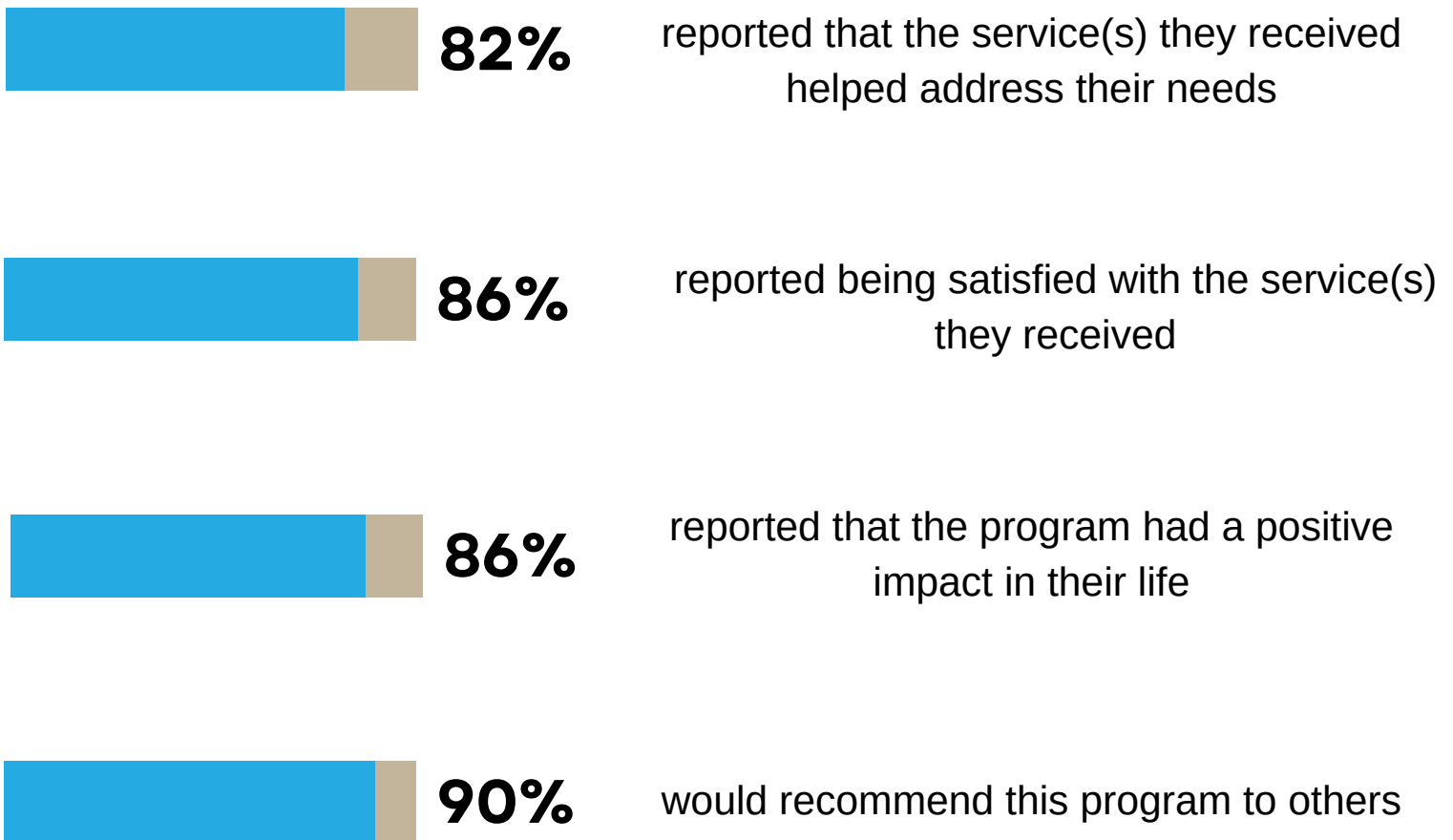
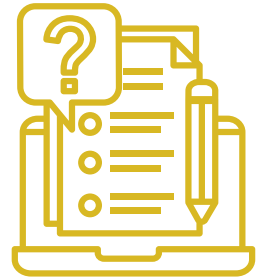
### Youth Services

178 LMA/LMB students served throughout 8 Oakland schools  
82 workforce clients placed in internships/employment  
\$96,618 distributed in stipends to 95 workforce clients

# Impact of Programs

## 867 Clients Completed a Survey

The data below summarizes responses to four key questions asked across nine programs, aimed at capturing the qualitative impact of our services. The focus was on understanding whether the programs helped address participant needs, overall satisfaction, the perceived positive impact on their lives, and their likelihood of recommending the program to others.



\*The 9 programs from which this data was collected include: the Food Security Program, the Housing Access & Navigation Program, the Financial Capabilities Program, Latino Men and Boys, Latinx Mentoring and Achievement, the Fruitvale-San Antonio Senior Center, the Career & Resource Center, the WIOA Adult Program, and the WIOA Youth Program. Please note: some questions were added throughout the year, so not every client surveyed responded to all four questions.